



American European Insurance Group, Inc. (“AE”) Amends Cancellation / Non-Renewal Process

For Release September 1, 2011

CHERRY HILL, NJ, September 1, 2011 - AE knows this is a time of crisis for many policyholders. The Company also recognizes the challenges associated with the substantial mail delays caused by Hurricane Irene. Effective immediately, AE will accept late payments on any policy which has cancelled or non-renewed due to non-payment of premium during the period following Hurricane Irene (August 27, 2011 through the grace period), as outlined below:

Commercial Cancellations/Non-Renewals – 1-week grace period
(Payments honored through 09/05/2011)

Homeowner Cancellations/Non-Renewals – 2-week grace period
(Payments honored through 09/12/2011)

The Company will rescind any cancellation or non-renewal for non-payment of premium that falls within the timeline above, as payments are received, on each policy. However, if payment is not received during the above grace period the original cancellation date will be applicable.

The cancellation/non-renewal process detailed above does not apply to cancellations or non-renewals for underwriting reasons or due to an insured’s request.

Given the fact that many may only have use of a cell phone, remember AE provides the option for the policyholder to make **payments by phone** at **1.888.925.7100**, Monday-Friday, 8:30am to 5:00pm EST.

Please do not hesitate to contact:

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American European Insurance Group, Inc. (“AE”) has offices in Cherry Hill, NJ and New York, NY. We are a group of regional insurance companies, American European Insurance Company and Rutgers Casualty Insurance Company, and affiliates, Rutgers Enhanced Insurance Company and United International Insurance Company. Our group offers property and casualty products and services through a network of independent agents. We pride ourselves in meeting our insurance obligations to our agent partners and customers for more than 20 years.