



American European Insurance Group, Inc. ("AE")

Reinstates Agent Binding Authority

For Release August 30, 2011

CHERRY HILL, NJ, August 30, 2011 – American European Insurance Group, Inc. ("AE") announces that effective immediately agents' binding authority is reinstated.

AE has lifted the cease to bind order early. We would like to thank our agents for their understanding and support during Hurricane Irene.

Our Claims team is prepared and working diligently to resolve claims professionally and efficiently. Our team is focused on the policy holder and customer service is a priority.

A loss can be reported to our Claims First Reporting representatives. Our First Reporting representatives are available to provide information regarding your loss and to assist you in any way possible. Your claim will then be assigned to a specific adjuster, who will contact you as soon as possible.

You can report a claim:

By Email: firstreporting@aeiginsurance.com
By Phone: 1-800-541-1728
By Fax: 1-856-779-0719
Alternate Fax: 1-856-779-6906
1-856-779-6927
Mail: P.O. Box B, Cherry Hill, NJ 08034-0013

American European Insurance Group, Inc. ("AE") has offices in Cherry Hill, NJ and New York, NY. We are a group of regional insurance companies, American European Insurance Company and Rutgers Casualty Insurance Company, and affiliates, Rutgers Enhanced Insurance Company and United International Insurance Company. Our group offers property and casualty products and services through a network of independent agents. We pride ourselves in meeting our insurance obligations to our agent partners and customers for more than 20 years.

When reporting a loss, please include the following information:

- Policy Number
- Named Insured
- Home Phone Number or Cell
- Contact Information for Insured
- Date and Time of Loss
- Description of Loss
- Names and Addresses of Other Parties
- Witnesses to the Loss

Your Territory Manager will be available by cell if you have any questions:

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Please do not hesitate to contact:

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